

# Inutek.net Internet

Consortium of OTZ Telephone Cooperative, Inc.  
Maniilaq Association & GCI

P.O. Box 324  
Kotzebue, AK 99752  
Ph: 907 442-3411  
Fx: 907 442-2123  
Toll free: 800-478-3111

Please  all appropriate boxes

CUSTOMER SERVICE LOCATION				CUSTOMER BILLING LOCATION																																		
Name:				Name:																																		
PO Box:	House Number:			Address:																																		
City:	State: AK	Zip:		City:	State:	Zip:																																
Contact Telephone # :				Contact Telephone # :																																		
INTERNET PRICING OPTIONS																																						
<input type="checkbox"/> DSL/Wireless 64K                    \$25 per month <input type="checkbox"/> DSL/Wireless 256K                \$45 per month <input type="checkbox"/> Web <input type="checkbox"/> Email				<input type="checkbox"/> Additional 5 meg E-mail Storage    \$3.00 per month <input type="checkbox"/> Additional 5 meg Web                \$3.00 per month <input type="checkbox"/> Additional 10 meg Web               \$6.00 per month <input type="checkbox"/> Additional 15 meg Web               \$9.00 per month <input type="checkbox"/> Additional 20 meg Web               \$12.00 per month																																		
ADDITIONAL INFORMATION				PRICE LIST																																		
<b>Login Name*:</b> _____ <small>*Maximum 25 characters, minimum 6, must be lowercase, no spaces.</small>				<table style="width:100%; border-collapse: collapse;"> <tr><td>Hardware Installation</td><td style="text-align: right;">\$145.00</td></tr> <tr><td>Frame wiring &amp; Service order fee</td><td style="text-align: right;">35.00</td></tr> <tr><td>Extra E-Mail</td><td style="text-align: right;">3.00</td></tr> <tr><td>Change login name</td><td style="text-align: right;">12.50</td></tr> <tr><td>Change password</td><td style="text-align: right;">12.50</td></tr> <tr><td>Disconnect/Relocate (Same Village)</td><td style="text-align: right;">35.00</td></tr> <tr><td>Jack Install</td><td style="text-align: right;">89.25</td></tr> <tr><td>Rewire to different number</td><td style="text-align: right;">12.50</td></tr> <tr><td>Reconnection fee</td><td style="text-align: right;">50.00 (Temp)</td></tr> <tr><td></td><td style="text-align: right;">99.00 (Perm)</td></tr> <tr><td>Residential Repair</td><td style="text-align: right;">75.00 Per Hour</td></tr> <tr><td>Virtual domain hosting</td><td style="text-align: right;">50.00 Set Up</td></tr> <tr><td></td><td style="text-align: right;">10.00 Monthly</td></tr> <tr><td>Static IP Address</td><td style="text-align: right;">25.00 Set Up</td></tr> <tr><td></td><td style="text-align: right;">10.00 Monthly</td></tr> <tr><td>Shared Use</td><td style="text-align: right;">90.00</td></tr> </table>			Hardware Installation	\$145.00	Frame wiring & Service order fee	35.00	Extra E-Mail	3.00	Change login name	12.50	Change password	12.50	Disconnect/Relocate (Same Village)	35.00	Jack Install	89.25	Rewire to different number	12.50	Reconnection fee	50.00 (Temp)		99.00 (Perm)	Residential Repair	75.00 Per Hour	Virtual domain hosting	50.00 Set Up		10.00 Monthly	Static IP Address	25.00 Set Up		10.00 Monthly	Shared Use	90.00
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<b>Password*:</b> _____ <small>*Maximum 25 characters, minimum 6, must be lowercase, no spaces. Please use at least one letter and one number.</small>																																						
<b>Billing telephone #:</b> _____																																						
<b>Tell us about your computer:</b>																																						
<input type="checkbox"/> Windows XP <input type="checkbox"/> Mac OS <input type="checkbox"/> Linux <input type="checkbox"/> Laptop <input type="checkbox"/> Windows 2000 <input type="checkbox"/> Other																																						
Do you need a DSL modem? <input type="checkbox"/> Yes <input type="checkbox"/> No																																						
Do you need us to install modem for you? <input type="checkbox"/> Yes <input type="checkbox"/> No																																						
How many telephone jacks do you have?   _____																																						
Do you want telephone jack(s) installed? <input type="checkbox"/> Yes <input type="checkbox"/> No																																						
If so, How many & locations:                    _____																																						
Distance from phone jack to computer:    _____																																						
<b>How much will this cost?</b>																																						
	FIRST MONTH	MONTHLY																																				
DSL modem	\$ _____																																					
DSL modem installation	_____																																					
Ethernet adaptor	_____																																					
Frame wiring/Service order	_____																																					
Monthly Internet fee	_____	\$ _____																																				
Other	_____	_____																																				
<b>Total</b>	_____	_____																																				

All Internet users get free junk email filter, virus protection & Internet technical support.  
To access Internet technical support dial 1-800-431-3321

For OTZ Use:  
 Date Received: \_\_\_\_/\_\_\_\_/\_\_\_\_    Notes: \_\_\_\_\_    CSR: \_\_\_\_\_  
 Modem Brand: \_\_\_\_\_    Model#: \_\_\_\_\_    Serial# \_\_\_\_\_

Our goal is to provide the best Internet service possible to the people in Northwest Arctic Borough. This Terms & Conditions agreement is designed to keep Inutek and the Internet productive for all of our owners and customers. Please read carefully. Inutek supports the free flow of information and ideas over the Internet. Inutek does not actively monitor or exercise editorial control over the content of any email, mailing list, news group or other material accessible over Inutek services. However, Inutek reserves the right to take action to remove or prevent the transmission of any materials that Inutek does become aware of that are, in Inutek's sole discretion, potentially illegal, could subject Inutek to liability or violate any of these Terms & Conditions. Inutek reserves the right to recover from our customers reasonable labor costs for remedial and preventive actions taken by Inutek as a result of our customers.

1. You are prohibited from using your account for illegal purposes. Transmission, theft, procurement, communication, alteration, publication or storage of information, data, or material in violation of any federal, state, local law, statute, regulation or rule is prohibited. This includes and is no way limited to: copyrighted material, material legally judged to be obscene, threatening, in violation of the Telecommunications Reform Act of 1996, or materials protected by trade secret.
2. You are expected to observe the rules of proper Netiquette in all electronic mail and Inutek postings. If Inutek sees or hears of any user activity to the contrary, including but not limited to "spamming", accessing Inutek or any other confidential material without authorization, etc., we will investigate the situation and take the necessary disciplinary action, which could include termination of services and possible legal action.
3. You are responsible for use of your account(s) and confidentiality of password(s). Inutek will suspend or change access to your account immediately upon notification by you that a password has been lost, stolen, or otherwise compromised.
4. The benefits or rights conferred are non transferable. Use of Inutek is expressly limited to you and your immediate family or direct employees. Account sharing is strictly prohibited and shall be cause for termination of service.
5. Inutek respects your privacy and will not deliberately disclose your e-mail, files, and postings to other users. Remember that the person to whom you send e-mail may not keep it secret. The sender/receiver of the e-mail has the right to make it public. If Inutek believes certain e-mail, files or postings are connected with unlawful activities; Inutek may disclose them to proper authorities to protect our system, our users and our organization.
6. You hereby agree to the monthly term that is selected here. All invoices are due upon receipt of your telephone bill and payable within thirty (30) days unless other arrangements have been made with an Inutek customer service representative.
7. You have the responsibility to keep Inutek informed of a current mailing address. Credit Card and bank debit users must keep Inutek informed on the status and validity of a credit card or bank account from which payments are made, including - but not limited to - cancellation of the credit card account, new expiration date, etc.
8. If your credit card or bank debit is declined by the bank, you will be notified, at which time you must either provide another card number or agree to pay the fee by cash or check. If you do not respond within thirty (30) days of your billing date Inutek will suspend your account until any and all outstanding charges are settled. If charges are not settled by the second billing date after initial notification, your account will be disconnected. Service Installation fees are non-refundable. Inutek reserves the right to change pricing, Terms & Conditions at any time without advanced notice to you. Disconnection of service by Inutek in no way waives your liability for outstanding charges. If we are required to take legal action to collect outstanding charges, Inutek shall be entitled to reasonable attorney fees and costs of litigation.
9. Inutek shall not be held liable for any delay in or failure to perform the services caused by circumstances beyond its control such as acts of nature or other causes which it could not have reasonably foreseen or any other cause which similarly impedes the provision of service. You understand service could be interrupted for several reasons, including but not limited to malfunctions or maintenance. Scheduled outages will be publicized.
10. You are hereby warned that some information accessible via Inutek may be considered objectionable or obscene. OTZ is not responsible for inadvertent or deliberate access to such information nor can it prevent access to such materials. In addition, OTZ shall have the right, but not be obligated to edit publicly viewable information.
11. Miscellaneous fees: Reconnect \$50.00/\$99.00, Disconnect/Relocate (Same Village) \$35.00, Rewire to different number \$12.50, Change Login/password: \$12.50/\$12.50, Service Order \$12.50.
12. Finally, you agree Inutek shall not be liable to you for any reason except to the extent that it may be required to refund for prepaid future service. You agree that Inutek shall not be liable to you for any damages, including but not limited to, any compensatory, consequential, special or punitive damage(s) incurred by you as a result of your use of Inutek's system.

I understand and agree to be legally bound by the Terms & Conditions of Inutek and I will be solely and individually liable and responsible through the use of the User ID assigned to me by Inutek. Violation of these policies may result in suspension or cancellation of my service without advance notice. My use of Inutek service constitutes my acceptance of and agreement with these Terms & Conditions.

Consortium Details:

For Maniilaq assistance, call 1-800-431-3321 or 442-7207, between 8:00 a.m. – 5:00 p.m., Monday – Friday. Maniilaq is responsible installation, technical support and wireless system.

For OTZ assistance, call 1-800-478-3111 or 442-3114, between 8:00 a.m. – 5:00 p.m., Monday – Friday. OTZ is responsible for: Customer service, sign-up, billing and DSL system.

GCI is responsible for the satellite transportation system. When necessary OTZ or Maniilaq can contact GCI to request assistance with that system.

\_\_\_\_\_  
Applicant Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Co-Applicant Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Print Name