



# fROTZ.bytes

## OTZ says goodbye to Lucy Nelson-Snyder



Lucy Nelson-Snyder

OTZ Telephone is a great cooperative of which I have had the opportunity to serve as an Office Manager/Accountant for 14 years.

OTZ would like to bid farewell to a key employee, Lucy Nelson-Snyder. Lucy has been with OTZ for 14 years and was in charge of overseeing all the Accounting and Front Office operations.

When asked what thoughts she would like to leave for our members, she replies: "With my educational endeavors coming close to completion, I wanted to seek a position that would allow me to grow in the managerial field that focused on business administration and possibly mentor into a CEO position within our community. KIC developed a new position that was perfect for a new transition and I felt I could bring a lot of managerial and financial experience to KIC to help develop KIC's profitability. OTZ Telephone is a great cooperative of which I have had the opportunity to serve as an Office Manager/Accountant for 14 years. I feel that my contribution to OTZ has been satisfied. OTZ's success takes a collaborative effort and I wish all those who will continue to serve much more success."

We at OTZ wish Lucy the best of luck and thank her for all her hard work and dedication she has given, not only to our organization, to our cooperative members. ❄

## OTZ welcomes new supervisors

OTZ would like to announce the promotion of two key employees, Brenda Schaeffer and Phyllis Ferguson.

Brenda Schaeffer has accepted a promotion to Accounting Supervisor. She will oversee all accounting functions to include Accounts Payable, Accounts Receivable, Payroll and generating the financial reports.

Phyllis Ferguson has also accepted a promotion to Front Office Supervisor. She will be in charge of the day-to-day operations of the front office and the Customers Service Representatives.

We are thrilled that these ladies have decided to take on their new responsibilities and know they will flourish within their new job duties. Congratulations Brenda and Phyllis! ❄

Stay connected anywhere with **OTZ.net**



Vanessa Reich gains access to her OTZ.net e-mail account through OTZ's website, even when she's away from her primary computer!

## Important Dates To Remember

- SEPT. 2: Labor Day
- SEPT. 5: City Council Meeting
- SEPT. 7: District X-Country at Noorvik
- SEPT. 9: Chukchi College First Day of Classes
- SEPT. 15: Telephone Bills Due

- SEPT. 16-27: District NEWA Testing for Grades 2-12
- SEPT. 19: City Council Meeting
- SEPT. 21: Region I North X-Country at Kotzebue
- SEPT. 24: NWAB Assembly Meeting
- SEPT. 28: State X-Country at Palmer


## Connect with frOTZ.bytes

To respond to this newsletter, contribute to future issues, or ask questions, contact Cherissa Wieland at (907) 442-1011. Please refer to this issue: Vol. 2, No. 1

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 Please recycle.

## Owners First Program

The goal of OTZ Telephone Cooperative is to provide you with the best telecommunications service possible. We need your help. Please give us three specific recommendations to provide better service to your home, business, or community.

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We know many OTZ employees often take extra steps to assist customers. Please share one or more of those experiences with us, that we may pass it along to the membership.

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Thank you for taking the time to complete this survey. Your comments are important to us and are given to the Board of Directors during their scheduled Board of Directors' Meeting.

Mail your comments in with your telephone bill payment, or if you pay in person, give it to our receptionist at our office. Thank you for your comments and taking the time to help us better serve you. ❄

## OTZ Missing Persons List

OTZ is interested in locating former members of the cooperative to send them their capital credit check(s). We invite you to check our Missing Persons List on our website at [www.otz.net](http://www.otz.net) to see if you can help us locate them. ❄

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