



# frotz.bytes

## eBill Service Now Available

**O**TZ Telephone Cooperative would like to announce the launch of its Electronic Bill Presentment and Payment (EBPP) solution, or "eBill." We are providing this additional service to offer our telephone customers the convenience, speed, and flexibility of viewing and paying your bills online.

In the eBill solution, your bill will be displayed online, in the same familiar format as on paper. The bill is displayed in its entirety, including easy to use navigation buttons and a search function. After viewing the bill, you will be able to make payment of the bill on the spot, using payment accounts that you desire. Each billing cycle, the eBill solution automatically notifies you via e-mail that your current bill is available, including a link directly to the eBill site. You can usually go to the site and complete your transactions in less than a minute.

With our eBill capability, we are able to bring another level of convenience to you, our valued customers. Our customers have come to expect quality services from us; our EBPP solution helps us provide that level of service.



We are providing this additional service to offer our telephone customers the convenience, speed, and flexibility of viewing and paying your bills online.

*eBill, Continued on page 2*

## Guess Who?

**F**or two months Katie Cruthers evaded our quick thinking cooperative members as both December and January's Guess Who Mystery Person. OTZ's very own Cynthia Fields came up with the correct answer. As an interesting side note, most of our cooperative members guessed Cynthia as our mystery person. Both Katie and Cynthia will win 2 free prepaid calling cards each.

The rules of our game are simple: each month "Guess Who?" will give three clues about a OTZ Telephone Cooperative member, the first person who correctly guesses our mystery person wins a \$10 prepaid calling card! All entries must be sent via email to: [cwieland@otz.net](mailto:cwieland@otz.net). (Note: Direct family members of mystery guest are not eligible to play.)

### February "Guess Who?" Mystery Person

**Clue #1:** Lives on the Kobuk River

**Clue #2:** Completed the Rural Human Services Program at UAF recently

**Clue #3:** Works for Maniilaq Association Recovery Program \*

**Hard hat...\$50**

**Work jacket...\$100**

**A friendly wave by Install/Repairman Cullum Campbell... PRICELESS.**



## IMPORTANT DATES TO REMEMBER

**FEBRUARY 5:** City Council Meeting

**FEBRUARY 14:** Valentine's Day

**FEBRUARY 15:** Bills Due

**FEBRUARY 19:** City Council Meeting



*Happy Valentine's Day!*

*Does your sweetie have the gift for gab? Then an OTZ calling card is a great way to say "Be Mine!"*

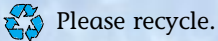
## Connect with frOTZ.bytes

To respond to this newsletter, contribute to future issues, or ask questions, contact Cherissa Wieland at (907) 442-1011. Please refer to this issue: Vol. 4, No. 2

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# Owners First Program

The goal of OTZ Telephone Cooperative is to provide you with the best telecommunications service possible. We need your help. Please give us three specific recommendations to provide better service to your home, business, or community.

1. \_\_\_\_\_  
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2. \_\_\_\_\_  
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3. \_\_\_\_\_  
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### eBill, Continued from page 1

The eBill solution is highly flexible and easy to use. You are able to set up any number of payment accounts such as checking, savings, even credit card accounts. In addition, you can arrange scheduled payments as well as automatic (recurring) payments that will happen each month according to your wishes.

To sign up for eBill call our office for more details or go to [www.otz.net](http://www.otz.net) and click on "eBill". ❄

We know many OTZ employees often take extra steps to assist customers. Please share one or more of those experiences with us, that we may pass it along to the membership.

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Thank you for taking the time to complete this survey. Your comments are important to us and are given to the Board of Directors during their scheduled Board of Directors' Meeting.

Mail your comments in with your telephone bill payment, or if you pay in person, give it to our receptionist at our office. Thank you for your comments and taking the time to help us better serve you. ❄

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